

PRIVACY POLICY

THE TROUBLE TREE

At Trouble Tree, we are committed to protecting the privacy and personal information of our users. This Privacy Policy outlines how we collect, use, and safeguard the information you provide to us when accessing or using our website. By using our website, you consent to the practices described in this policy.

1. Information We Collect:

1.1 Personal Information: When you visit our website, we may collect personal information such as your name, email address, and any other information you voluntarily provide to us through contact forms or subscriptions.

1.2 Non-Personal Information: We may also collect non-personal information about your interactions with our website, including your IP address, browser type, device information, and pages visited. This information is collected through cookies and similar technologies to enhance your browsing experience and improve our website's functionality.

1.3 Your Data: The Platform allows you to input your data to a personal folder. We have written the computer programs so that we do not have access to that data. To our knowledge, only you and any persons you have given access to your personal folder will have access to that personal data. However, we cannot guarantee that somehow the programs cannot be hacked by a third party over whom we have no control.

2. Use of Information:

2.1 Personal Information: We may use the personal information you provide to us to respond to your inquiries, provide requested services, send newsletters or promotional materials, and improve our website's content and functionality. We will not sell, rent, or share your personal information with third parties without your consent, except as required by law.

2.2 Non-personal Information: We may use non-personal information for statistical purposes, website analytics, and to enhance the overall user experience. This information helps us understand how our website is being used and allows us to make improvements accordingly.

2.3 Your Data: We are unable to access or use your data on your Private Member Pages at all. Private Member Pages are as follows:

3. Data Security:

We take reasonable measures to protect the security of your personal information and prevent unauthorized access, disclosure, or alteration. However, please note that no method of transmission over the internet or electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your information, we cannot guarantee its absolute security.

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4. Third-Party Links:

Our website may contain links to third-party websites or services. Please note that we are not responsible for the privacy practices or content of these third-party sites. We encourage you to review the privacy policies of those websites before providing any personal information.

5. Children's Privacy:

Our website is not intended for use by individuals under the age of 18 and we do not knowingly collect personal information from children. If you are a parent or guardian and believe that your child has provided us with personal information, please contact us, and we will inform you of how to delete such information from our records.

6. Changes to the Privacy Policy:

We reserve the right to update or modify this Privacy Policy at any time. Any changes will be effective immediately upon posting the revised policy on our website. We encourage you to review this policy periodically to stay informed about how we collect, use, and protect your information.

7. Contact Us:

If you have any questions, concerns, or requests regarding this Privacy Policy or the handling of your personal information, please contact us at help@troubletree.com

By using our website, you acknowledge that you have read, understood, and agreed to the terms and conditions of this Privacy Policy.